

Updated 10th July 2020

From Monday 13th July 2020 we have been given the go ahead to open and we look forward to seeing you all. Before your appointment please can you take the time to read the below so you know what to expect from us and what we expect from you visiting KM Beauty.

There's no denying that things are going to be slightly different when you come for your appointment and we will all have to adjust to the new 'normal'. As members of the National Beauty federation we have kept a close eye on all announcements to make sure we are in line with all the correct guidelines and will continue to make any changes to keep you and our staff safe.

So what have we got in place??

•We have all the correct PPE. We have face masks, visors and disposable aprons.

• Facials, eyebrows and facial waxing treatments are temporarily unavailable until the government give us the go ahead to re-offer these.

•We have purchased disposable manicure towels and disposable couch covers to use for massages. All waxing & eye treatments will be on a plain couch with couch roll. This way all couch roll will be disposed of as usual and the couch disinfected after each use.

•Hand sanitiser stations have been placed in reception and the nail area of the salon. All rooms have sinks and hand washing facilities.

•Appointments are being booked on longer time periods, this allows us to have disinfecting time in between clients and change over towels etc. This should also prevent anyone waiting in reception for their appointment and adhering to the social distancing rules.

•We are now open 6 days a week. This allows us to spread our appointments over 6 days where we will be minimising the amount of appointments we do in one day. On Mondays Kira will be working and Tuesdays Sarah will be in. The rest of the week we will be in together.

•All magazines have been removed from reception and refreshments will be limited to bottled water until the alert level drops further.

• We have shielding screens on the reception desk and our manicure tables.

•We have a new curb side pick-up for products. If you are wanting to come to the salon to purchase your favourite retail products but not having any treatments, we can take your orders over the phone or by email. Payments can be made by bank transfer and once we have confirmation of payment we will arrange a day/time for you to wait outside the salon and a therapist will bring your order to you. **What are we asking of you?**

•Please arrive to your appointment wearing a mask. If you arrive without one we will provide one for you, however there will be a charge of £1.50 added onto your final payment. All PPE have substantially increased in price and harder to get hold of, we are trying to keep what we have available to us so we can keep everyone safe.

•Wash/sanitise your hands when arriving into the salon and when leaving. Please do not wear gloves.

Make contactless payments where possible

•If you have been feeling unwell in the run up to your appointment or if you have been in contact with anyone who has covid please reschedule your appointment.

• Please give 24hours notice for cancellations. A 50% treatment charge will apply for cancellations under 24hours notice.

•Arrive to your appointment alone.

•Please bring minimal belongings with you. Your bags must stay with you at all times, please keep phones in your pockets or bags not out on the sides.

•Please turn up to your appointment on time - not early or late. This allows the extra time we have put aside for clients leaving before the next person arrives.

•Enjoy yourselves and RELAX! Although these new measures are in place. We promise to still bring you the high standards and relaxing atmosphere we have always adhered too.

If you do have any questions or you are worried about anything please talk to us. We look forward to seeing you soon and having a catch up.

All our love Kira & Sarah xx

Please see below some links to reusable face masks.

https://www.notonthehighstreet.com/mc2designs/product/patterned-reusable-and-washable-cotton-face-mask?referredBy=plp

https://www.amazon.co.uk/Tanness-Filters-Washable-Reusable-Adjustable/dp/B089PMHB3K/ref=zg_bs_1939581031_18?_encoding=UTF8&psc=1&ref RID=XCE66MP9FGQ8NCNN99JC